TRACKER
Safe

Owner Use and Care Manual

Models:

S8-B2

S10-B2

S12-B2

S19-B2

Tracker Safe LLC
6317 NE 63rd Street
Vancouver, WA 98661
(360) 213-0363
www.TrackerSafe.com

Document # Tracker Safe-Owner Use and Care Manual-S-Series-Rev4

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What's Included with Your Safe

(Qty 1) Hex Wrench Tool
(Qty 2) Keys

- Anchoring Bolts

ATTENTION:
DO NOT STORE THIS MANUAL IN YOUR SAFE

Serial Number:

____

Combination:

____

Original Receipt: *(Attach Here)*

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Opening your safe for the first time

1) Locate the supplied hex wrench and the key from the packaging.

2) Use the hex wrench to unscrew the chrome lock cover plate.

3) Insert the key into the lock and turn the key clockwise (to the right) and gently pull the door open.

4) The battery compartment is located on the back side of the door. Gently lift the tab on the battery cover and pull the cover away.

5) Insert four (4) AA **alkaline** batteries with a "use date" of at least five (5) years in the future. Be mindful of the battery orientation.

(Recommended battery brands: Duracell™, Energizer™, Eveready™)

System Reset/Fingerprint Deletion:

1) With the door open, locate the Red Button near the hinge side of the door.

2) Press and hold the Red Button for 10 seconds. The screen will flash "INIT" and will make one long beep.

3) All of the finger prints have been deleted from the system and the code has been reset to the factory code of "1234".

!!!!!! WARNING !!!!!!

If you do not register any fingerprints then ANY fingerprint will open the safe.

MAKE SURE YOU REGISTER AT LEAST ONE (1) FINGERPRINT.

See page 6 for how to register fingerprints.

Operating the Lock with a Code

1) The factory code is "1234".

2) Input the code and press "*" or "Enter". The numbers will not display on the screen for privacy and protection.

3) If you hear one consistent beep it means the door is open. The screen will display an unlock symbol. The bolts will automaticaly retract.

Valid Code Entry: One (1) long beep at the same time as the unlock symbol displayed on screen.

Invalid Code Entry: Three (3) short beeps at the same time as the "ERR" displayed on screen.

Changing the Code

1) ***Read the entire code changing process first before attempting to change the code.***

2) This process must be done in one continuous process with no long pauses. If there are long pauses then the lock will time out. If this occurs then the new code was not accepted and you must re-start the code changing process from the begining.

2) Input the existing code or if the code has not been changed then input the factory code "1234".

3) Press and hold "*" or "Enter" for two (2) seconds. You will hear two (2) short beeps. Release the button.

4) Input your new code (4-8 digits) and press "*" or "Enter". You will hear two (2) short beeps.

5) Input your new code again and press "*" or "Enter" You will hear one (1) long Beep.

ATTENTION: Three (3) short quick Beeps and "ERR" displayed then the code registration failed.

Fingerprint Registration

1) ***READ THE ENTIRE PROCESS FIRST.***

a) A maximum of 30 fingerprints can be registered in the lock.

b) It is recomended that you register the same finger multiple times with slightly different posistions on the scanner.

2) With the **door open and in the unlocked position (bolts retracted)**, locate the Red Button near the hinge side of the door.

ATTENTION: *The lock will not accept fingerprint inputs while the safe is in the locked position (bolts extended). This is a security feature.*

2) Press and Release the Red Button. You will hear two (2) short beeps and the fingerprint scanner light will turn on.

3) Put your finger on the scanner and **hold until the scanner light flashes once and turns off**. During that time you will hear two (2) short beeps followed by one (1) long beep signaling a successfull registration.
The display will show "Id--01" for the first input, "Id--02 for the second input,... until display signals "FULL".

WARNING: *You will have four (4) seconds to place your finger on the scanner.*

ATTENTION: *Three (3) short quick beeps and "ERR" displayed indicates the fingerprint input failed.*

4) Repeat steps 1-3 for each fingerprint registration.

IMPORTANT SUGGESTIONS:

- Women & Children: If you are having trouble registring your index finger try using your thumbs.
- Dry Fingers: Try breathing on your fingers before putting them on the scanner. The extra moisture sometimes helps with fingerprint recognition.

Opening the safe with a Fingerprint

1) Press and release "#". The scanner light will turn on and you will hear one (1) short beep.

2) Put your finger on the scanner and **<u>hold until the scanner light turns off</u>**. Then remove your finger. During that time you will hear one (1) long beep signaling a successful input.

   The display will show the Identification Number of the input. For example, Id--01 for the first input.

ATTENTION: Three (3) short quick beeps and "ERR" displayed indicates the fingerprint input failed.

Locking the Safe

1) Close the door and Press "*" or "#".
   The bolts will automatically extend to the lock position.

Other Features

<u>Wrong Try Lock Out Period:</u>
Five (5) consecutive invalid inputs starts a two (2) minute lock out period.

<u>Low Battery Warning:</u>
Repeated LED flashing and beeping during an opening indicates that the battery is low and needs immediate replacement.

<u>Door Open Alarm:</u>
When the safe is in the open position (bolts retracted) for longer than one (1) minute you will hear a beep every 5 seconds. This warning indicates that the safe is not locked. This is a security feature that reminds you to lock the safe.

<u>Sound On/Off:</u>
Turn Sound OFF: Press "0" then press "*" (Star button)
Turn Sound ON: Press "1" then press "*" (Star button). You will hear a beep.

Changing the Batteries

1) Unlock the safe.
   If the batteries are dead use the key to open the safe.
   Refer to section "Opening the Safe for the First Time" on page 4.

2) The battery compartment is located on the back side of the door.
   Gently lift the tab on the battery cover and pull away the cover.

5) Insert four (4) AA **alkaline** batteries with a "use date" of at least five (5) years in the future. Be mindful of the battery orientation.

(Recommended battery brands: Duracell™, Energizer™, Eveready™)

Use, Care, & Maintenance

SAFE LOCATION & MOUNTING:
Tracker Safe recommends that safe be mounted/bolted to another object (like the wall or the floor) to keep it secure.

WARNING! This safe is not intented to be used on it's back with the door facing up. Doing so can damage the safe and void the warranty.

SECURE YOUR SAFE:
For maximum security make sure you secure your safe to the floor or wall with the holes provided.

MOVING YOUR SAFE:
Caution: Never move a safe with any contents inside. This can cause severe damage to the contents being stored and can possibly cause the safe to be locked in the closed position due to shifting of contents. In the event that you have to move the safe, it is best to test the safe after moving it to ensure it is working properly.

EXTERIOR CLEANING:

Use a soft cloth like a microfiber cloth with a mild cleaner (i.e., window cleaner) to clean the exterior of the safe. Make sure to wipe dry and never use harsh cleaners. Wipe around logos and graphics gently.

ELECTRONIC LOCKS:

At least once a year, replace the four (4) AA alkaline batteries with batteries that have a "use date" of at least 5 years on it. (Recommend: Duracell™, Energizer™, Eveready™)

INTERNAL LOCKING MECHANISM:

The internal locking mechanism does not require maintenance. However, if there is a sudden change in feel or operation of the safe or lock, please contact us at TrackerSafe.com or (360) 213-0363.

HINGES:

Once per year, lubricate the hinges with a silicone spray.

MOISTURE/HUMIDITY:

We recommend that you use some form of a dehumidifier to control the level of moisture inside the safe.

LIMITED WARRANTY

Tracker Safe hereby warrants to the original purchaser that each new safe will be free from defects in materials and craftsmanship for one (1) year. This warranty applies only to safes located in the United States and that have been used for Residential use only.

Safe Contents: This warranty only applies to the Tracker Safe itself; the warranty does not extend to the personal property stored in the safe.

Tracker Safe's obligation under this Limited Warranty is contingent upon proper use, installation, and maintenance of the safe and does not apply to the safe or parts that have been misused, neglected, or exposed to unreasonable wear and tear, or exposed to unusual or extreme environments. Modifying or changing the safe in ways that alter or effect the safe's intended operation or use will void this warranty. The decision to repair a safe in purchaser's home, at the factory, or to replace the safe, is solely that of Tracker Safe. If the safe is to be repaired at the factory or replaced, Tracker Safe will pay for the freight back to the factory. The purchaser is responsible for packaging the safe at their own expense. Tracker Safe does not cover any costs to package, remove or install the safe.

To receive support under Tracker Safe's Limited Warranty the purchaser must provide the following:

1) Proof of Purchase
2) Warranty Registration Form

Warranty Registration Form: The warranty registration form is located in the Tracker Safe Owner Use and Care Manual that came with the safe. To validate this warranty, the original purchaser must fill out the warranty registration form and mail it to Tracker Safe within sixty (60) days of purchase.

The above warranty is given in place of all other warranties and assurances, whether expressed or implied, including warranties to fitness for purpose, quality, or merchantability. Tracker Safe accepts no liability, under any circumstances, for any incidental or consequential damage or loss suffered by anyone, or to any property, as a result of using or being unable to use the safe.

Any claims arising from this limited warranty shall be resolved in the State of Washington and Washington law will apply to any dispute.

Tracker Safe
Warranty Registraion form

Please provide us with a copy of your receipt along with this registration form within sixty (60) days from original purchase date.

Name: ____

Address:____

City:____

State:______________Zip:______________

Phone:__________________________________

Email:___________________________________

Date of Purchase:___________________

Model Number:_____________________________________

Safe Serial Number: :________________________________

Purchased From:___________________________________

Comments:

____

____

____

<u>Mail to:</u>

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